

## Flora and Fauna Management

Gold Creek Country Club (GCCC) has a range of flora and fauna throughout the grounds and surrounding the golf course. This Management Plan has been developed by GCCC to ensure that the grounds and surrounding areas are maintained to a high standard for everyone to enjoy.

Where damage occurs to property bordering GCCC land due to a tree or tree branch falling from a GCCC tree (that is a tree located on GCCC land), GCCC will consider contributing to the costs incurred by a neighbour after considering all circumstances.

If an accident or unforeseeable incident occurs, then GCCC will not accept responsibility for any costs. As an example, if a healthy tree is blown over due to strong wind gusts, then GCCC will not accept responsibility.

## Trees and Shrubs

### What to do if a tree branch or shrub is overhanging into your property?

You can prune tree branches or shrubs which hang into your property if you only carry out minor pruning. This means:

1. only removing deadwood;
2. not removing limbs that have a greater diameter than 50mm; or
3. pruning that affects less than 10% of the tree canopy and does not alter the overall shape of the canopy.

You must not cause damage to the tree, and you may wish to seek the assistance of a qualified Arborist to assist you with minor pruning. You must not drop branches and green waste on GCCC land, but you can dispose of green waste by using your green bin or utilising [free disposal options](#) in the ACT.

If you wish to carry out more extensive works to a tree, you must apply to GCCC [by submitting this form](#).

### What to do if a tree near your property is damaged or dying?

If you are concerned that a GCCC tree near your property is damaged or dying please let GCCC know [by submitting this form](#). GCCC will then assess the tree and determine (in GCCC's sole discretion) if works are required to be carried out, and if so, the extent of those works.

### What to do if a tree has caused damage to your property?

If a falling tree branch or tree on GCCC land has caused damage to your vehicle, fence, wall, roof or other property you need to report the issue [by submitting this form](#). GCCC will consider all aspects of the incident such as weather conditions, health and condition of the tree, tree maintenance history, the extent or type of damage sustained.

Once GCCC has reviewed your incident report, GCCC will inform you of whether GCCC will:

1. contribute to some of the costs of repairs;
2. cover the entire cost of repairs; or

3. not contribute to the cost of repairs.

**If GCCC decides not to contribute to the costs for repairs:** You should contact your insurance company and arrange for repairs to be carried out. If you require access to GCCC land to carry out the repairs, please see our [Access Policy](#).

**If GCCC decides to contribute to some or all of the costs for repairs:** You will be responsible for obtaining two written quotes for repairs. GCCC will review the quotes and advise you of which quote is acceptable and the amount that GCCC will contribute to the repairs. You can then arrange for the work to be carried out. Once the works are complete, please provide GCCC with a copy of the invoice(s) for payment. GCCC will then pay the agreed amount directly to the service provider(s). GCCC may also (in its sole discretion) obtain its own quote for repairs, which it may choose to accept in its sole discretion. If this occurs, you will be liable for the balance of any invoice above the agreed contribution by GCCC.

## Tree Roots

If you believe tree roots from a GCCC tree has caused damage to your property you will need to show that the roots have caused damage and where it is not obvious then pavers may need to be lifted or the land excavated to demonstrate which, if any, roots have caused the damaged. GCCC will not consider reports where the damage report is only cosmetic or superficial eg. where there are cracks in pavement but where there are not any lifting or tripping hazards.

You can report your concerns about tree roots [by submitting this form](#).

**If GCCC decides not to contribute to the costs for repairs:** You should contact your insurance company and arrange for repairs to be carried out. If you require access to GCCC land to carry out the repairs, please see our [Access Policy](#).

**If GCCC decides to contribute to some or all of the costs for repairs:** You will be responsible for obtaining two written quotes for repairs. GCCC will review the quotes and advise you of which quote is acceptable and the amount that GCCC will contribute to the repairs. You can then arrange for the work to be carried out. Once the works are complete, please provide GCCC with a copy of the invoice(s) for payment. GCCC will then pay the agreed amount directly to the service provider(s). GCCC may also (in its sole discretion) obtain its own quote for repairs, which it may choose to accept in its sole discretion. If this occurs, you will be liable for the balance of any invoice above the agreed contribution by GCCC.